



## Fabrication Warranty

Workmanship is warranted for one year from the date of installation to the original purchaser.

This warranty excludes damage incurred after the installation date including:

- Damage resulting from excessive weight load for example, sitting or standing on the benchtop, impact or excessive heat.
- House settlement or movement.
- Benchtop cracking or join separation when cabinetry support is insufficient or does not comply with the manufacturer's guidelines.
- Defect or damage caused by not following our care and maintenance guide provided or that of the stone supplier.
- The benchtop has been moved from its original place of installation.
- The benchtop has been modified after its original installation.
- We do not warranty all those matters which have been excluded from the product supplier; we recommend that you refer to the applicable brand's website.

### **Disclaimer (stone benchtops)**

- Joins to benchtops are visible – we colour match them to the best of our ability.
- Samples are indicative of part of the slab only; we encourage you to view a full slab. Benchtop Concepts will not be responsible for replacement costs should you decide that you do not like the colour.
- Some stone colours have prominent variations in colour, veining, and in some cases texture. Please note that colour and veining may not match across joins.
- Natural stone slabs are to be viewed and approved by the consumer prior to fabrication at the stone supplier's premises. Imperfections to the stone are a natural characteristic of the stone which can include but not limited to surface cracking, through slab veining and cracking, changes in texture, colour, filling to voids, holes etc. Accordingly natural stone is not warranted by the supplier or Benchtop Concepts for these reasons.

(Please see page two)

- As natural stone is not warranted by the supplier, in the event a slab(s) should fracture or break during transportation, fabrication or installation, Benchtop Concepts will use its best endeavours to remediate the breakage to a high standard. Benchtop Concepts' customer and the consumer accept the risk associated with this type of product failure and acknowledges and agrees that this does not constitute defective product or faulty workmanship as contained in its Terms and Conditions of Sale.
- Carbon fibre rodding of natural stone tops is a standard reinforcement methodology added to the underside face of natural stone tops to improve their strength.

