



Quotation Terms & Conditions

- Quotations are valid for 60 days excluding natural stone benchtops where pricing can change without notice as a result of foreign exchange rate and shipping cost movements. At time of order confirmation revalidation of stone quotes is required.
- Quotation does not include plumbing or electrical works unless specified.
- Quotations do not include the removal or disposal of old benchtops unless requested.
- Quotations includes two site visits (one for template and one for install). If the job requires extra site visits, an additional charge will be a minimum of \$200+GST for templating and \$400+GST for install.
- All cabinets must be flat, level and structurally adequate for the benchtop design. We will presume the cabinetry has been installed correctly and any problems due to cabinetry issues will remain the cabinetmakers responsibility.
- Sinks, hobs, taps and any other benchtop fittings need to be available on site at time of template unless we are supplying any of these.
- Any adjustments and changes to the specifications may incur an additional charge. Options specified are costed as part of a whole job and if an option is selected without the first item then a quote is necessary.
- Quotations are based on there being reasonable and level access to hand carry the bench tops from the point of delivery to the position of installation on a ground floor and is subject to validating this at the time of template; if additional labour or craneage is required, this will be charged as an additional cost.
- Stone quotations are based on best utilisation of the slabs so does not allow for vein matching unless requested.
- The underside of mitred stone and solid surface benchtops are finished with painted MDF infill unless specified otherwise.
- Acceptance of our quotations is considered agreement to Benchtop Concepts Standard Terms of Trade (copy available on request). All materials remain the property of Benchtop Concepts until full payment is received. Benchtop Concepts reserves the right to recover materials if payment is not received when due.
- Payment Terms are by direct credit to Benchtop Concepts Ltd bank account 38 9022 0522660 00; a 40% deposit is required at order confirmation and the balance is payable prior to the install being undertaken (unless agreed otherwise).